# BARC Performance "At-A-Glance"

December 1-31, 2024

Live Rele	ase:		<b>AEO Activity:</b>		
	to RPM, Rescued			Total Calls for Service:	4,707
	Pets Movement:	364		Total Service Calls Con	2,563
	Total Transfers:	692		% Answered Calls:	54.45%
	% Transferred to RPM:	52.6%			
	Payments to RPM:	\$27,300		Priority 1:	
	Adoptions:	450		Incoming Calls:	974
	Return to Owner (RTC	63		Completed:	958
	Trap, Neuter & Releas	70		Dispatched:	4
	Animals Euthanized:	365		Pending:	1
	Dog Live Release %:	70.3%		Cancelled:	11
	Cat Live Release %:	90.4%		% Answered Calls:	98.87%
	Total Live Release %:	<b>77.8</b> %			
				Priority 2:	
<u>Intake:</u>				Incoming Calls:	465
	Over the Counter:	1,048		Completed:	434
	Field:	761		Dispatched:	17
	% Stray:	58%		Pending:	1
	% Owner Turn-in:	9%		Cancelled:	13
	% Other:	33%		% Answered Calls:	97.20%
	Total Intake:	1,809			
				Priority 3:	
Spay/ Neuter Surgeries Performed:				Incoming Calls:	760
	In House:	404		Completed:	632
	Houston Partners:	231		Dispatched:	111
	Total Surgeries:	635		Pending:	3
				Cancelled:	14
Revenue:				% Answered Calls:	98.16%
	Wellness/Fixin' Housto	•			
	ACO Fees:	4,020		Priority 4:	
	Licensing:	40,577		Incoming Calls:	2,505
	Private Funds:	18,695		Completed:	400
	Adoptions:	9,231		Dispatched:	1
	Total Revenue:	\$ 105,464		Pending:	0
				Cancelled:	2,104
<u>Licensing:</u>				% Answered Calls:	16.01%
	New Licenses:	636			
	Renewals:	1,801		Priority 5:	
				Incoming Calls:	3
Field Activity:		1 - 0		Completed:	1
	Citations issued:	158		Dispatched:	0
	Bites investigated:	83		Pending:	0
	Cruelty Confiscations	29		Cancelled:	2
				% Answered Calls:	33.33%





#### Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: http://www.houstontx.gov/barc/asilomaraccords

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

#### Intake:

The total intake number represents a total of intakes of **dogs and cats**. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

## Spay/ Neuter Surgeries Performed: Includes total reported by partners at time of report

Houston Partners - This is collaborative effort between several groups and the City of Houston to address resident spay/neuter needs. These partnerships provide an opportunity for constituents to receive a low cost spay/neuter surgery, rabies vaccination, and microchip.

### **ACO Activity:**

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation